

Compliance Solutions Framework



Value Delivered Compliance Solutions Framework

Key facts:

Framework term:
October 23 – October 27

Price / quality split:
30% price/ 70% quality

Duration:
4 years

FTS Contract Notice:
2023/ 000-031043

Total lots:
5, with some being split into further lots

Framework access:
Direct award or mini competition

Procurement procedure:
Open procedure

Inside our framework

Procurement for Housing (PfH) have appointed experienced contractors to carry out consultancy, installation, servicing and maintenance works related to Building Safety and Compliance for PfH members in England, Wales and Northern Ireland and other public bodies permitted to use the framework. The framework is split into five headline lots with three of those being split again:

All contractors have confirmed that they meet the minimum standards of accreditation, registration, qualification as required by the services to be provided and identified as part of the PfH member engagement process.

All contractors hold appropriate qualifications accredited by the relevant Institute or association or equivalent standing in this field, as required for the delivery of the services. The contractors may be requested to provide evidence of membership during the term of the framework.

This framework relates to major refurbishment works, new buildings, general property defects, audit of existing facilities, specialist accommodation, high rise dwellings, low rise flats and houses and other assets under the responsibility of the PfH member.

Who can access this framework

This framework is available for use nationally by any contracting authority within the United Kingdom.

How we manage your contract

Our team is on hand to support you throughout the procurement process either acting as an extension of your internal procurement process or as a fully outsourced solution dependent upon your requirements; providing hands on category expertise and support to aid the delivery of an optimal contract environment.

We will manage the tender process with you right through to contract award to ensure you get the

most competitive pricing and best service delivery from our suppliers based on your specific needs.

Our bespoke platform and data rich environment enables us to interrogate contracts to give you to tools to drive value through the life of the agreement, tackle non-compliance, undertake trend analysis and standardise product ranges to improve the bottom line.



Why use this framework



Access to qualified, accredited and experienced compliance contractors and suppliers.



Access to both National and Regional suppliers.



Quality led framework developed with support from leading industry experts.



Advice and support on all aspects of compliance.



Advice on and development of systems, design, installation, and servicing

The framework tender and evaluation process

PfH received 166 expressions of interest with 70 bids received by the tender deadline. All submissions were checked for material completeness and screened to ensure that all mandatory requirements were met by the bidding suppliers, prior to the tender evaluation being undertaken.

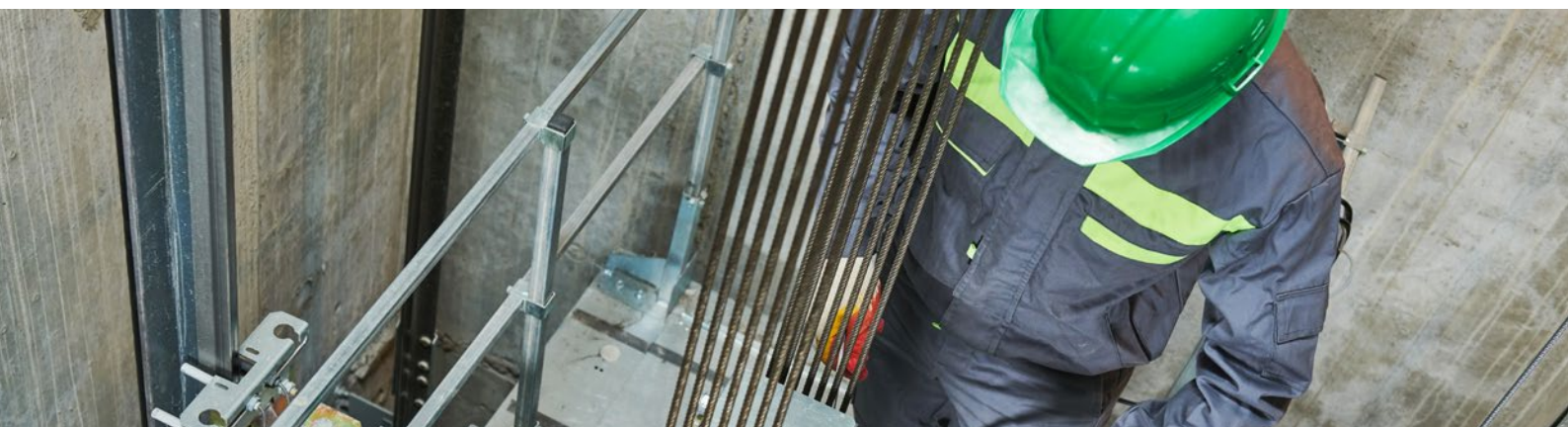
The evaluation of this framework addressed key criteria, including account management, social impact, and supply chain management. Additionally, lot specific quality questions were applied addressing service delivery and engagement, health & safety, environmental impact and project management.

The documents were advertised via the Find a Tender service (FTS) as an open procedure. The contract notice was issued on 12 May 2023. All lots were evaluated on a 70/30 qualitative/commercial split, with a minimum quality threshold of 50% set across all lots.

The lot structure

Below is a list of all lots included in this framework. To quickly find the supplier for your region, simply click on any of the links below. Each link will take you directly to the relevant section within this document.

Lot no	Lot name	Description
1a	Asbestos surveying and testing	Specialist surveying and testing services to identify and confirm the presence of asbestos.
1b	Asbestos removal	Services to remove asbestos by licenced and accredited contractors.
1c	Fully managed asbestos solution	Fully managed asbestos solution offering specialist surveying, testing, and removal services.
2a	Mould treatment and associated services	Specialist contractors providing mould treatment solutions.
2b	Damp treatment and associated services	Specialist contractors providing damp treatment solutions.
2c	Damp and mould surveying	Specialist surveying contractors to detect mould and damp issues and provide remediation plans.
2d	Fully managed damp and mould solution	Fully managed solution containing specialist contractors providing mould and damp treatment solutions and surveying services to detect mould and damp issues and provide remediation plans.
3a	Electrical testing and associated works	Specialist contractors providing electrical testing services such as EICR tests an associated works.
3b	Electrical security and associated works	Installation, servicing and maintenance of electrical security systems such as electronic access points and CCTV.
3c	Fully managed electrical compliance solution	Fully managed electrical compliance solution containing contractors who provide electrical testing services such as EICR tests and associated works as well as installation, servicing and maintenance of electrical security systems such as electronic access points and CCTV.
4	Lift servicing and refurbishment	Servicing and maintenance of lifts including but not limited to lifts in high rise buildings, lifts in low rise buildings, passenger lifts, cargo lifts and stairlifts.
5	Legionella testing and treatment	Risk assessments and testing for legionella and specialist treatment of legionella within the following areas - including but not limited to air conditioning systems, hot and cold-water systems, spa pools, humidifiers, air washers, emergency showers, eye wash sprays, indoor ornamental fountains, aqueous tunnel washers, and swimming pools.



Suppliers

1a Asbestos surveying and testing

Ranking	Region	Supplier
1	National	Pennington Choices
2		Tersus
3		Allium Environmental Limited
4		Armstrong York
5		HSL Compliance

1	West Midlands	Thames Laboratories
2		PA Group
3		Bradley Environmental
4		Armstrong York

1	East of England	Thames Laboratories
2		Frankham Consultancy Group Ltd
3		PA Group
4		Bradley Environmental

1	London	Pennington Choices
2		Tersus
3		Thames Laboratories
4		Frankham Consultancy Group Ltd

Ranking	Region	Supplier
1	East Midlands	Tersus
2		Pennington Choices
3		Thames Laboratories
4		PA Group

1	North East	Allium Environmental Limited
2		MCP Environmental
3		HSL Compliance
4		AEC

1	North Wales	Bradley Environmental
2		AEC

1a Asbestos surveying and testing continued

Ranking	Region	Supplier
1	North West	Tersus
2		Pennington Choices
3		Life Environmental
4		AEC

Ranking	Region	Supplier
1	Yorkshire and Humber	Allium Environmental Limited
2		Life Environmental
3		Bradley Environmental
4		MCP Environmental

1	South West	Allium Environmental Limited
2		PA Group
3		Life Environmental
4		Frankham Consultancy Group Ltd
5		Spectra Analysis

1	South East	Pennington Choices
2		Tersus
3		Thames Laboratories
4		Allium Environmental Limited
5		Frankham Consultancy Group Ltd

1b Asbestos removal

Ranking	Region	Supplier
1	National	Duct Clean UK

1	West Midlands	Envirocall Ltd
2		Safe Strip
3		Shield Environmental
4		Rhodar Industrial Services Ltd
5		Duct Clean UK

1	East of England	Wood Building Services Ltd
2		Rhodar Industrial Services Ltd
3		Capstan Group Services
4		European Asbestos Services Ltd

1	London	Wood Building Services Ltd
2		Cablesheer Asbestos Ltd
3		Rhodar Industrial Services Ltd
4		Duct Clean UK
5		Capstan Group Services

Ranking	Region	Supplier
1	East Midlands	Envirocall Ltd
2		Safe Strip
3		Shield Environmental
4		Duct Clean UK
5		Rhodar Industrial Services Ltd

1	North East	Safe Strip
2		Clarkes Environmental Ltd
3		Rhodar Industrial Services Ltd
4		MCP Environmental
5		Savana

1	North Wales	Wood Building Services Ltd
2		Shield Environmental

1b Asbestos removal continued

Ranking	Region	Supplier
1	North West	Envirocall Ltd
2		Wood Building Services Ltd
3		Safe Strip
4		Shield Environmental
5		Rhodar Industrial Services Ltd

1	South West	Envirocall Ltd
2		Wood Building Services Ltd
3		Shield Environmental
4		European Asbestos Services Ltd
5		Gwella Contracting Services Ltd

1	South Wales	Wood Building Services Ltd
2		Shield Environmental
3		European Asbestos Services Ltd
4		Gwella Contracting Services Ltd

Ranking	Region	Supplier
1	Yorkshire and Humber	Safe Strip
2		Shield Environmental
3		Clarkes Environmental Ltd
4		Rhodar Industrial Services Ltd
5		European Asbestos Services Ltd

1	Northern Ireland	Safe Strip
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1	South East	Wood Building Services Ltd
2		Cablesheer Asbestos Ltd
3		Shield Environmental
4		Rhodar Industrial Services Ltd
5		Duct Clean UK

1c Fully managed asbestos solution

Ranking	Region	Supplier
1	National	Tersus
2		MCP Environmental
3		PA Group
4		Spectra Analysis
5		Bardon Environmental Ltd

2a Mould treatment and associated services

Ranking	Region	Supplier
1	National	Bell Group Ltd
2		QEST
3		Duct Clean UK

1	West Midlands	Axis Europe PLC
2		QEST
3		Duct Clean UK
4		Laker

1	East of England	Bell Group Ltd
2		Axis Europe PLC
3		Lux Electrical Contractors
4		Aspect Group

1	South East	Bell Group Ltd
2		Axis Europe PLC
3		Guildmore Ltd
4		Duct Clean UK
5		Cablesheer Asbestos Ltd

Ranking	Region	Supplier
1	East Midlands	Axis Europe PLC
2		QEST
3		Duct Clean UK

1	North East	Bell Group Ltd
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1	London	Axis Europe PLC
2		Guildmore Ltd
3		Duct Clean UK
4		Cablesheer Asbestos Ltd
5		Laker

1	Yorkshire and Humber	QEST
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1	North West	Bell Group Ltd
2		QEST

2b Damp treatment and associated services

Ranking	Region	Supplier
1	National	Bell Group Ltd
2		Duct Clean UK

1	West Midlands	Axis Europe PLC
2		QEST
3		Duct Clean UK
4		Laker

1	East of England	Axis Europe PLC
2		Bell Group Ltd
3		Lux Electrical Contractors
4		Aspect Group

1	London	Axis Europe PLC
2		Guildmore Ltd
3		Duct Clean UK
4		Cablesheer Asbestos Ltd
5		Laker

1	South West	QEST
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Ranking	Region	Supplier
1	East Midlands	Axis Europe PLC
2		QEST
3		Duct Clean UK

1	North East	Bell Group Ltd
2		QEST

1	North Wales	QEST
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1	North West	Bell Group Ltd
2		QEST

1	South East	Axis Europe PLC
2		Bell Group Ltd
3		Guildmore Ltd
4		Duct Clean UK
5		Cablesheer Asbestos Ltd

1	Yorkshire and Humber	QEST
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1	South Wales	QEST
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2c Damp and mould surveying

Ranking	Region	Supplier
1	National	Bell Group Ltd
2		Sureserve Energy Services UK
3		Frankham Consultancy Group Ltd

2d Fully Managed Damp and Mould Solution

Ranking	Region	Supplier
1	National	Bell Group Ltd

1	West Midlands	Axis Europe PLC
2		Laker

1	East of England	Axis Europe PLC
2		Bell Group Ltd
3		Lux Electrical Contractors
4		Aspect Group
5		

1	London	Axis Europe PLC
2		Guildmore Ltd
3		Cablesheer Asbestos Ltd
4		Laker
5		Lux Electrical Contractors

1	East Midlands	Axis Europe PLC
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1	North East	Bell Group Ltd
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Ranking	Region	Supplier
1	North West	Bell Group Ltd

1	South East	Axis Europe PLC
2		Bell Group Ltd
3		Guildmore Ltd
4		Cablesheer Asbestos Ltd
5		Laker

3a Electrical testing and associated works

Ranking	Region	Supplier
1	National	Goom Electrical Ltd
2		Crystal Electronics Ltd
3		PHS Compliance

1	West Midlands	Axis Europe PLC
2		PTSG
3		BES Group Electrical Ltd
4		Crystal Electronics Ltd
5		Orton Mechanical

1	East of England	Goom Electrical Ltd
2		RGE Services Ltd
3		Axis Europe PLC
4		PFL Electrical Ltd
5		Foster Property Maintenance

1	London	Goom Electrical Ltd
2		RGE Services Ltd
3		Smith and Byford
4		Axis Europe PLC
5		PiLON

Ranking	Region	Supplier
1	East Midlands	Axis Europe PLC
2		PTSG
3		BES Group Electrical Ltd
4		Crystal Electronics Ltd
5		PHS Compliance

1	North East	Goom Electrical Ltd
2		BES Group Electrical Ltd
3		PTSG
4		DFP Services Ltd

1	North Wales	BES Group Electrical Ltd
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3a Electrical testing and associated works continued

Ranking	Region	Supplier
1	North West	BES Group Electrical Ltd
2		PTSG
3		DFP Services Ltd

1	South West	PTSG
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1	South East	Goom Electrical Ltd
2		RGE Services Ltd
3		Axis Europe PLC
4		PiLON
5		PFL Electrical Ltd

Ranking	Region	Supplier
1	Yorkshire and Humber	BES Group Electrical Ltd
2		PTSG
3		DFP Services Ltd

1	South Wales	BES Group Electrical Ltd
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3b Electrical security and associated works

Ranking	Region	Supplier
1	National	Openview
2		Crystal Electronics Ltd

1	East Midlands	Axis Europe PLC
2		Crystal Electronics Ltd
3		DFP Services Ltd

1	West Midlands	Axis Europe PLC
2		Openview
3		Crystal Electronics Ltd
4		DFP Services Ltd
5		Orton Mechanical

1	East of England	RGE Services Ltd
2		Axis Europe PLC

1	London	RGE Services Ltd
2		Axis Europe PLC
3		Openview
4		Crystal Electronics Ltd
5		Laker

1	North East	DFP Services Ltd
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Ranking	Region	Supplier
1	North West	Openview
2		DFP Services Ltd

1	South West	Axis Europe PLC
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1	South East	RGE Services Ltd
2		Axis Europe PLC
3		Openview
4		Crystal Electronics Ltd
5		Laker

1	Yorkshire and Humber	DFP Services Ltd
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3c Fully managed electrical compliance solution

Ranking	Region	Supplier
1	National	Crystal Electronics Ltd
2		PHS Compliance

1	West Midlands	Axis Europe PLC
2		Crystal Electronics Ltd
3		Orton Mechanical
4		Laker
5		PHS Compliance

1	East of England	RGE Services Ltd
2		Axis Europe PLC
3		Lux Electrical Contractors
4		RAAM

1	London	RGE Services Ltd
2		Axis Europe PLC
3		Niblock Builders
4		Crystal Electronics Ltd
5		PHS Compliance

Ranking	Region	Supplier
1	East Midlands	Axis Europe PLC
2		Crystal Electronics Ltd
3		PHS Compliance

1	North East	DFP Services Ltd
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1	North West	DFP Services Ltd
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1	South East	RGE Services Ltd
2		Axis Europe PLC
3		Niblock Builders
4		Crystal Electronics Ltd
5		PHS Compliance

1	Yorkshire and Humber	DFP Services Ltd
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4 Lift servicing and refurbishment

Ranking	Region	Supplier
1	National	Guideline Lift Services Ltd
2		RJ Lifts
3		Stannah
4		Nova Lifts

5 Legionella testing and treatment

Ranking	Region	Supplier
1	National	Rock Compliance
2		PTSG
3		Urban Environments
4		GMS Services Ltd

How to access the framework



Step 1

Contact us to discuss the framework and your requirements.



Step 2

Establish whether the framework is suitable for your specific requirements.

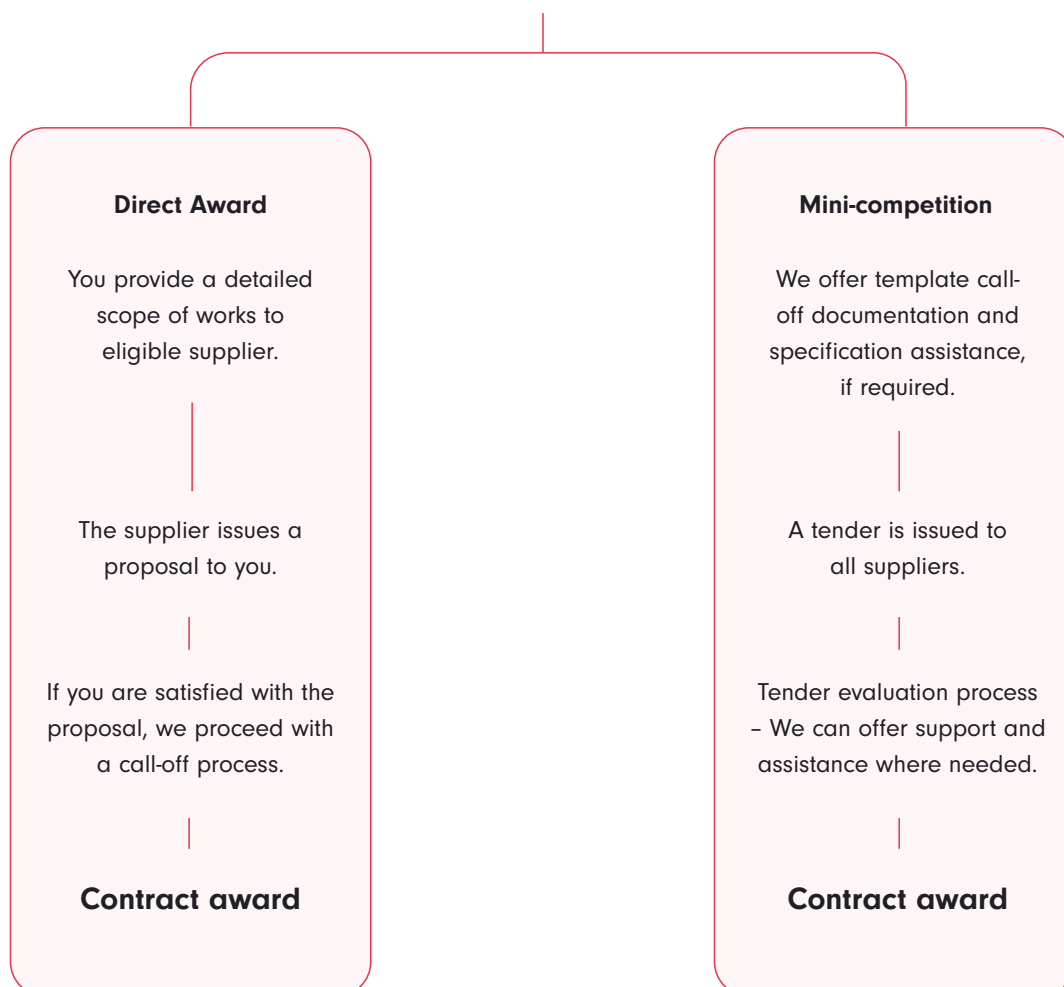


Step 3

If you're not one of our Members simply fill in your details [here](#).

Once you are a member

Once a Member, we will work with you to establish the best procurement options for you, either direct award or mini-competition.



Unlocking even more value!

Additional products and services to stretch your spend even further

We recognise that every organisation we work with is unique, and we fully understand that this requires tailored advice and services. That's why we offer a range of consultancy services, compliant Framework and Dynamic Purchasing Systems (DPS) solutions and our Quantum platform for more control, visibility and insight to ensure you have everything you need in one place.



Consultancy Services

Our comprehensive range of Consultancy Services is designed to transform your procurement processes and drive value for your organisation. Our services include everything from Tender Management, Spend and Cost Insights, and Supply Chain Optimisation to Procurement Maturity Assessment, Toolkits and Training, as well as Procurement Reform Readiness Assessment. We tailor our approach to meet the unique needs of each customer, ensuring alignment with organisational objectives, improved operational efficiency, and enhanced value creation.



Compliance Solutions DPS

Our DPS for Compliance Works delivers the support you need to stay safe and compliant in today's complex regulatory environment. This solution offers flexibility and adaptability, ensuring that it fits seamlessly into your local industrial strategy and provides opportunities for local employment and social value. Fully compliant with OJEU and the Public Contracts Regulations 2015, we handle all the hard work, including supplier due diligence and selection. Our unique service model offers comprehensive support from designing the solution and call-off, right through to award and ongoing contract management. This customised approach provides the freedom to use your own pricing mechanisms, social value requirements, and preferred form of contract, giving you an extra layer of reassurance.



Fire Safety Works Framework

Our Fire Safety Works Framework is designed to ensure the highest standards of fire safety across various properties. This framework offers a comprehensive range of vetted suppliers capable of undertaking diverse fire safety works and services, including installation, servicing, and maintenance. By prioritising quality and compliance, we provide a robust solution that helps organisations meet regulatory requirements and enhance the safety of their properties. The framework supports local employment and social value, ensuring that fire safety measures are not only effective but also contribute positively to the community.



Quantum

A single platform that manages your spend and supplier relationships, providing control, transparency, and actionable insight to capture value through the lifetime of all your contracts. With PfH's innovative cloud-based Quantum technology, your finance, procurement, and operational teams can combat value leakage with enhanced transparency and visibility across your entire contracts. Together, we keep your organisation one step ahead.

Introducing Procurement for Housing

Procurement for Housing (PfH) is a premier purchasing consortium that welcomes all UK Housing Associations, ALMOs, Local Authorities, and other public bodies. As a Contracting Authority under the UK's public procurement regulations, PfH is one of the largest goods and services consortia in the UK, managing an impressive annual spend of over £0.4 billion and serving a robust membership of 1,100.

Our services include procurement consultancy, compliant solutions such as frameworks and Dynamic Purchasing Systems (DPS), and procurement technology and analytics through our Quantum platform.

Who we are

20



Years supporting social housing sector organisations

30



Framework and DPS solutions at your fingertips for quick, reliable, compliant, and cost-efficient procurement

1100



Brilliant Members



A team of talented, experienced and qualified category-specific, procurement professionals, here for all your procurement needs; including expert advice and analysis



Access to a compliant pool of quality suppliers, ranging from national suppliers to local SMEs and social enterprises



Unmatched procurement technology platform, Quantum – your gateway to greater control, visibility, and insight



Why work with us

Working with PfH on your next project gives you access to the following benefits:

£26m cost savings

Keep the cost of completing your project within your budget with our procurement consultancy services and compliance solutions that give access to a ready pool of suppliers, manufacturers and contractors. We've made over £26m direct savings for our Members in 2023.

Great value

Get the most from your budget with our advanced contract and spend management technology and rigorous and collaborative approach to finding suitable suppliers for your needs.

Improved efficiency

No matter how complex your projects are, you can outsource your procurement and purchasing management needs to us, and we will ensure efficiency and quality of service.

£1.8m social value

Support your mission to give back to the community through our compliance solutions that track social value. We have created £1.8m of tangible value that has positively impacted people's lives in 2023 alone.

Saved time and cost

Simplify your invoicing process and free up valuable time for more critical tasks. We have saved 20,000+ working days and £1.7m+ in administration costs by providing consolidated billing to our clients since 2019.

Rapid results

Start work on your project without the long wait with our vetted network of suppliers, manufacturers and contractors, who are ready to meet your programme goals and are easily accessible via direct awards or mini competitions.

Peace of mind

Skip the stress by staying compliant and maintaining industry safety standards with our expertise and pre-vetted suppliers.

What our clients say

“

Bespoke procurement advice

Their services extend beyond the ability to get quick and easy access to contractors. They offer procurement advice, peer review and many other benefits whilst meeting all procurement guidelines. I would recommend joining the framework, they will provide your business with bespoke procurement advice around your business needs.

Graham McDowall,
Project Manager,
Ng Homes

“

Quantum has been a great help

With regards the Data and Insight Portal, [Quartum], since we have had access to this tool it has been a great help in seeing the day-to-day accounts we run through PfH. It is particularly helpful to see where our spend is going and helps us with identifying products which we are using more direct with the member merchants and can look to move into our core stock.

Mark Davies,
Supply Chain Manager,
Incommunities

“

Excellent industry knowledge

The staff are incredibly responsive to requests and provide excellent industry wide over-sight and knowledge to enable us to make the right decisions, ensuring we are always providing a high quality, value for money service.

Steve Preston,
Head of Operations APS,
Leeds Federated Housing

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Hands-on support

We always find them to be very helpful and knowledgeable and have lots of relevant frameworks for us to access. They are a very helpful resource; we find them to be very hands on and nothing is too much trouble.

Carmen Young,
Procurement Officer,
Bromsgrove District Council



How we can help

Procurement for Housing is a
We are Procurement for Housing, a
technology-enabled procurement partner.
We work with leading organisations in
the social housing sector to help manage
spend better, drive sustainable value, and
improve operational efficiency. At the heart
of everything we do is our commitment to
positively impact people's lives.

We provide procurement consultancy,
compliant solutions such as frameworks
and Dynamic Purchasing Systems (DPS),
and procurement technology and analytics
through our Quantum platform across the
social housing sectors.

Get in touch to discuss your challenges or
to find out more about how we can add
value to your organisation.

Get in touch!



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