



# Responsive Repairs, Voids & Associated Works

Framework term:  
1 August 23 - 31 July 26

FTS Contract Notice:  
2023/S 000-007135



# Inside our framework

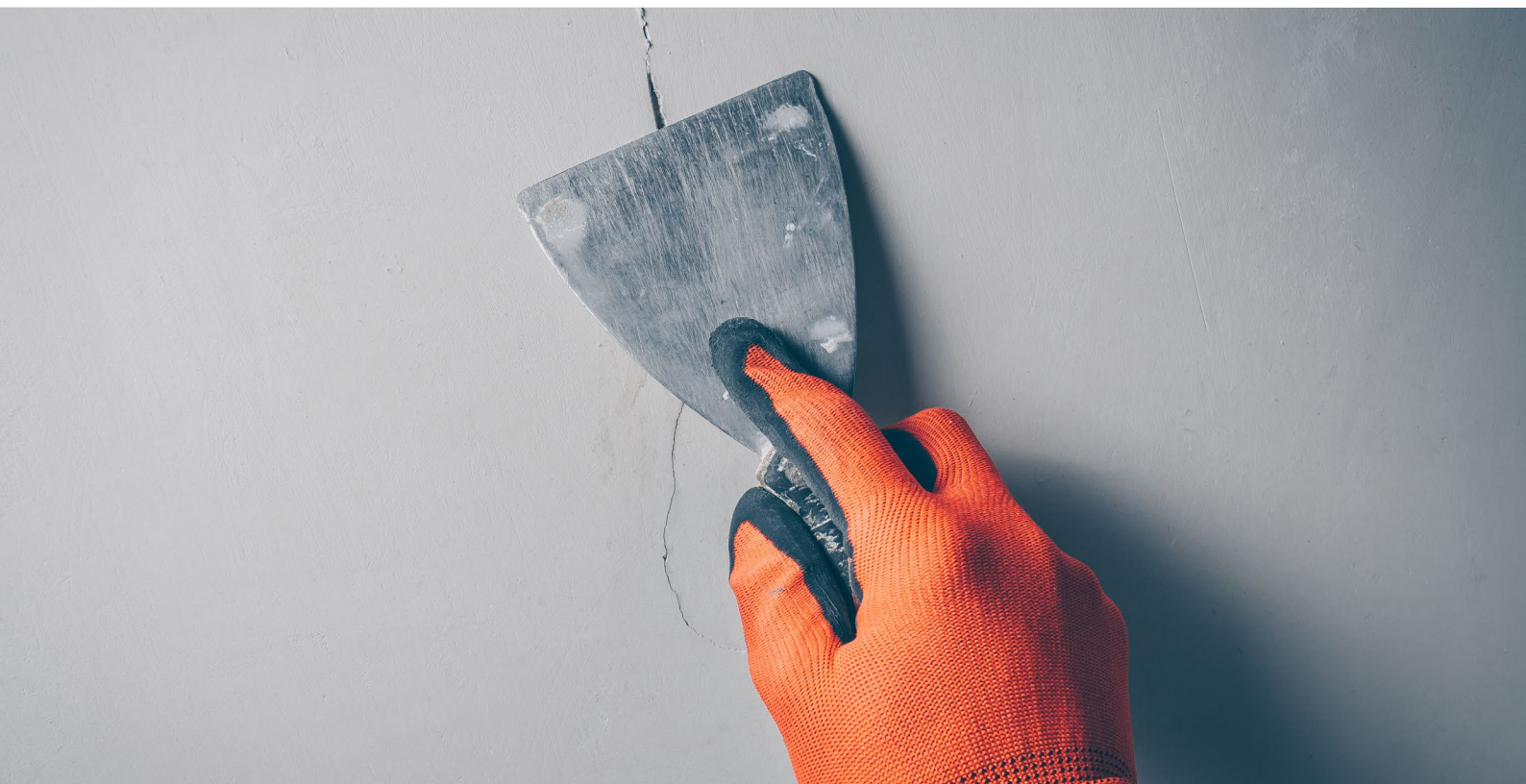
The Procurement for Housing Responsive Repairs and Void Property Services Framework is a refresh of the previous Void Property Management Services framework aimed at providing our members with a procurement route for works and services associated with responsive repair maintenance as well as those with securing and refurbishing empty properties. Additionally, the Framework offers both national and localised supply routes, designed with the intention to support members in procuring either a fully outsourced solution to deliver all works associated with the lot they contract under or in providing a top-up service to deliver works in tandem with in-house (direct labour organisations) teams.

## How we manage your contract

Our team is on hand to support you throughout the procurement process either acting as an extension of your internal procurement process or as a fully outsourced solution dependent upon your requirements, providing hands-on category expertise and support to aid the delivery of an optimal contract environment.

We will manage the tender process with you right through to contract award to ensure you get the most competitive pricing and best service delivery from our suppliers based on your specific needs.

Our bespoke platform and data rich environment enable us to interrogate contracts to give you to tools to drive value through the life of the agreement, tackle non-compliance, undertake trend analysis and standardise product ranges to improve the bottom line.



## Why use this framework



Suppliers under each lot & region ranked to provide direct award and mini competition routes to market



Fully out-sourced solution available as well as top-up provisions to existing in-house (DLO) teams



National and regional contractors available via regional split under lots 1 to 4



Fully procured, compliant route to market



Tendered with M3NHF version 7.2



Financial checks carried out on all suppliers

## The framework tender and evaluation process

As part of the tender process, we conducted extensive pre-market engagement in order to shape a framework that was reflective of our members' current needs when it came to void property management, it was through this engagement that a very different framework was constructed.

The tender evaluation for the framework was split 60/40 in favour of quality with areas such as service resilience, works programming, contract mobilisation and social and environmental impact being tested. The commercial aspect of the tender, in the main, was assessed using a variation to the NHF schedule 7.2. For Void Property Security, a number of products that are widely used to protect vacant properties were priced by each of the bidders.

During the tender process, 103 expressions of interest were received with 38 final submissions. In total, 35 suppliers were awarded across the framework.

The documents were advertised via MyTenders and on the Find a Tender Service as an open procedure, and the contract notice was issued on 10th March 2023.



# The lot structure

## Lot 1 – Responsive repairs and void property refurbishment

Provision of end-to-end management of reactive maintenance repairs and works associated with ensuring void properties are at the appropriate standard to relet. Including but not limited to:

- General internal and external building repairs
- Roofing works
- Fencing & gate repairs
- Plumbing & drainage repairs
- Cleaning & disposal of waste
- Gas and Electrical Safety Inspection
- Window & door repairs
- Boiler and heating system testing/repairs/installation
- Electrical testing/repairs/upgrades

## Lot 2 – Void property refurbishment

Provision of end-to-end management of refurbishment works (internal and external) required within empty properties. Including but not limited to:

- Gas and Electrical Safety Inspection
- Boiler and heating system testing/repairs/installation
- Electrical testing/repairs/upgrades
- Kitchen and bathroom repairs
- General building repairs
- Joinery and metal works
- Plastering, painting & decorating
- Roofing works
- Fencing & gate repairs
- Drainage repairs

## Lot 3 – Responsive repairs

Provision of end-to-end management of reactive and responsive repair works (internal and external). Including but not limited to:

- General internal and external building repairs
- Plumbing repairs
- Brickwork repairs
- Electrical remedial works
- Window & door repairs
- Roofing repairs
- Drainage repairs
- Flooring repairs (internal and external paving)
- Plastering, painting & decorating

## Lot 4 – Void property cleaning & clearing services

Lot 4 is a specialist service provision for the cleaning and clearance of void properties including but not limited to the following services:

- Builders Clean
- Light Property Clean
- Deep Property Clean
- Specialist Cleaning (including site disinfection)
- Clearing & disposal of general waste
- Clearing & disposal of hazardous waste (including sharps and clinical waste)
- Clearing & disposal of electrical and electronic equipment waste (WEEE)
- Garden clearances
- Pest control

## Lot 5 – Void property security

Lot 5 is a specialist service provision to ensure site safety and security of empty/void sites and properties under the responsibility of PfH members.

It is anticipated that services under this lot will fall into two main categories:

Site Security which will include (but is not limited to) the following solutions:

- Supply, installation and removal of demountable screens and doors on a purchase and hire basis
- Supply, installation and removal of security fencing on a purchase and hire basis
- Supply, installation and removal of net curtains on a purchase and hire basis
- Boarding up services
- Guardianship provision
- Secure meter box coverings

And Site Monitoring which will include (but is not limited to) the following solutions:

- Temporary alarm detection systems (can also include a responsive service)
- Mobile CCTV towers
- Mobile patrol services



# Suppliers

## Lot 1 suppliers

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Ian Williams Limited	A	National	National
2	Novus Property Solutions	A	National	National

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	B	North West	North
2	Axis Europe PLC	B	North West	North

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Urban Construction Interiors	C	North East	North

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	D	Yorkshire & The Humber	North
2	Urban Construction Interiors	D	Yorkshire & The Humber	North

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	E	Cumbria	North

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe PLC	F	East Midlands	Midlands
2	Laker	F	East Midlands	Midlands

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe PLC	G	West Midlands	Midlands
2	MCP Property Services	G	West Midlands	Midlands
3	Laker	G	West Midlands	Midlands

## Lot 1 suppliers

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	H	East of England	East England
2	Cardo (Wales & West) Limited	H	East of England	East England
3	Chigwell Construction	H	East of England	East England
4	Foster Property Maintenance	H	East of England	East England
5	KBH Building Services Limited	H	East of England	East England
6	Laker	H	East of England	East England
7	Re Gen UK Construction LTD	H	East of England	East England
8	TSG Building Services PLC	H	East of England	East England

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe PLC	I	Inner London	Inner London
2	Cardo (South) Ltd	I	Inner London	Inner London
3	Chigwell Construction	I	Inner London	Inner London
4	Cablesheer Group	I	Inner London	Inner London
5	KBH Building Services Limited	I	Inner London	Inner London
6	MCP Property Services	I	Inner London	Inner London
7	Osborne Property Services	I	Inner London	Inner London
8	Re Gen UK Construction LTD	I	Inner London	Inner London

## Lot 1 suppliers

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	J	Outer London	Outer London
2	Chigwell Construction	J	Outer London	Outer London
3	Cablesheer Group	J	Outer London	Outer London
4	KBH Building Services Limited	J	Outer London	Outer London
5	MCP Property Services	J	Outer London	Outer London
6	Osborne Property Services	J	Outer London	Outer London
7	Re Gen UK Construction LTD	J	Outer London	Outer London
8	Laker	J	Outer London	Outer London

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	K	South East England	South East
2	Cardo (Wales & West) Limited	K	South East England	South East
3	Cablesheer Group	K	South East England	South East
4	KBH Building Services Limited	K	South East England	South East
5	MCP Property Services	K	South East England	South East
6	Osborne Property Services	K	South East England	South East
7	Re Gen UK Construction LTD	K	South East England	South East

## Lot 1 suppliers

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (Wales & West) Limited	L	South West England	South West
2	Westcountry Maintenance Services Ltd	L	South West England	South West
3	Osborne Property Services	L	South West England	South West
4	Lancer Scott Limited	L	South West England	South West
5	Jeff Way Group	L	South West England	South West

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	M	North Wales	Wales

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (Wales & West) Limited	N	South Wales	Wales
2	Jeff Way Group	N	South Wales	Wales

Responsive Repairs and Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Combined Facilities Management	O	Northern Ireland	Northern Ireland



## Lot 2 suppliers

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Novus Property Solutions	A	National	National
2	Ian Williams Limited	A	National	National
3	CLC Contractors Limited	A	National	National

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe Plc	F	East Midlands	Midlands
2	Hankinson Whittle	F	East Midlands	Midlands
3	Laker	F	East Midlands	Midlands

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	B	North West	North
2	Axis Europe Plc	B	North West	North
3	Hankinson Whittle	B	North West	North
4	SPS Doorguard Ltd	B	North West	North

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe Plc	G	West Midlands	Midlands
2	MCP Property Services	G	West Midlands	Midlands
3	Hankinson Whittle	G	West Midlands	Midlands
4	Laker	G	West Midlands	Midlands

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	D	Yorkshire & The Humber	North
2	SPS Doorguard Ltd	D	Yorkshire & The Humber	North

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	E	Cumbria	North

## Lot 2 suppliers

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	H	East of England	East England
2	Cardo (Wales & West) Limited	H	East of England	East England
3	Chigwell Construction	H	East of England	East England
4	KBH Building Services Ltd	H	East of England	East England
5	Foster Property Maintenance	H	East of England	East England
6	Arc Group London	H	East of England	East England
7	Laker	H	East of England	East England
8	Re Gen Construction UK Ltd	H	East of England	East England
9	Cavendish Construction Ltd	H	East of England	East England
10	TSG Building Services Plc	H	East of England	East England



## Lot 2 suppliers

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	I	Inner London	Inner London
2	Axis Europe Plc	I	Inner London	Inner London
3	R Benson Property Maintenance	I	Inner London	Inner London
4	Chigwell Construction	I	Inner London	Inner London
5	KBH Building Services Limited	I	Inner London	Inner London
6	Foster Property Maintenance	I	Inner London	Inner London
7	MCP Property Services	I	Inner London	Inner London
8	Cablesheer Group	I	Inner London	Inner London

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
9	Milestone Constructing Ltd	I	Inner London	Inner London
10	Arc Group London	I	Inner London	Inner London
11	Osborne Property Services	I	Inner London	Inner London
12	Prestige Domestic Property Maintenance	I	Inner London	Inner London
13	Re Gen UK Construction Ltd	I	Inner London	Inner London
14	Cavendish Construction Ltd	I	Inner London	Inner London
15	Olli Construction	I	Inner London	Inner London

## Lot 2 suppliers

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	J	Outer London	Outer London
2	R Benson Property Maintenance	J	Outer London	Outer London
3	Chigwell Construction	J	Outer London	Outer London
4	KBH Building Services Limited	J	Outer London	Outer London
5	Milestone Constructing Ltd	J	Outer London	Outer London
6	Foster Property Maintenance	J	Outer London	Outer London
7	MCP Property Services	J	Outer London	Outer London
8	Cablesheer Group	J	Outer London	Outer London

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
9	Arc Group London	J	Outer London	Outer London
10	Osborne Property Services	J	Outer London	Outer London
11	Re Gen UK Construction Ltd	J	Outer London	Outer London
12	Laker	J	Outer London	Outer London
13	Cavendish Construction Ltd	J	Outer London	Outer London



## Lot 2 suppliers

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	K	South East England	South East
2	R Benson Property Maintenance	K	South East England	South East
3	Cardo (Wales & West) Limited	K	South East England	South East
4	KBH Building Services Ltd	K	South East England	South East
5	Milestone Constructing Ltd	K	South East England	South East
6	MCP Property Services	K	South East England	South East
7	Cablesheer Group	K	South East England	South East
8	Osborne Property Services	K	South East England	South East
9	Hankinson Whittle	K	South East England	South East
10	Re Gen UK Construction Ltd	K	South East England	South East
11	Cavendish Construction Ltd	K	South East England	South East

## Lot 2 suppliers

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (Wales & West) Limited	L	South West England	South West
2	Milestone Constructing	L	South West England	South West
3	Westcountry Maintenance Services Ltd	L	South West England	South West
4	Lancer Scott Ltd	L	South West England	South West
5	Osborne Property Services	L	South West England	South West
6	Jeff Way Group	L	South West England	South West

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	M	North Wales	North Wales

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (Wales & West) Limited	N	South Wales	South Wales
2	Jeff Way Group	N	South Wales	South Wales

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	Combined Facilities Management	O	Northern Ireland	Northern Ireland

Void Property Refurbishment				
Rank	Supplier	Region	Region detail	Mini competition region
1	SPS Doorguard Ltd	Q	West Scotland	Scotland

## Lot 3 suppliers

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Ian Williams Limited	A	National	National
2	Novus Property Solutions	A	National	National

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	B	North West	North
2	Axis Europe PLC	B	North West	North

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	D	Yorkshire & The Humber	North

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	E	Cumbria	North

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe PLC	F	East Midlands	Midlands
2	Laker	F	East Midlands	Midlands

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Axis Europe PLC	G	West Midlands	Midlands
2	MCP Property Services	G	West Midlands	Midlands
3	Laker	G	West Midlands	Midlands

## Lot 3 suppliers

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	H	East of England	East England
2	Cardo (Wales & West) Limited	H	East of England	East England
3	Chigwell Construction	H	East of England	East England
4	Foster Property Maintenance	H	East of England	East England
5	KBH Building Services Limited	H	East of England	East England
6	Re Gen UK Construction Ltd	H	East of England	East England
7	Laker	H	East of England	East England
8	TSG Building Services PLC	H	East of England	East England

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	I	Inner London	Inner London
2	Axis Europe PLC	I	Inner London	Inner London
3	Chigwell Construction	I	Inner London	Inner London
4	KBH Building Services Limited	I	Inner London	Inner London
5	Cablesheer Group	I	Inner London	Inner London
6	MCP Property Services	I	Inner London	Inner London
7	Osborne Property Services	I	Inner London	Inner London
8	Re Gen UK Construction Ltd	I	Inner London	Inner London

## Lot 3 suppliers

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	J	Outer London	Outer London
2	Chigwell Construction	J	Outer London	Outer London
3	KBH Building Services Limited	J	Outer London	Outer London
4	Cablesheer Group	J	Outer London	Outer London
5	MCP Property Services	J	Outer London	Outer London
6	Osborne Property Services	J	Outer London	Outer London
7	Re Gen UK Construction Ltd	J	Outer London	Outer London
8	Laker	J	Outer London	Outer London

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (South) Ltd	K	South East England	South East
2	Cardo (Wales & West) Limited	K	South East England	South East
3	KBH Building Services Limited	K	South East England	South East
4	Cablesheer Group	K	South East England	South East
5	MCP Property Services	K	South East England	South East
6	Osborne Property Services	K	South East England	South East
7	Re Gen UK Construction Ltd	K	South East England	South East

## Lot 3 suppliers

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (Wales & West) Limited	L	South West England	South West
2	Westcountry Maintenance Services Ltd	L	South West England	South West
3	Osborne Property Services	L	South West England	South West
4	Lancer Scott Limited	L	South West England	South West
5	Jeff Way Group	L	South West England	South West

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Cardo (Wales & West) Limited	N	South Wales	South Wales
2	Jeff Way Group	N	South Wales	South Wales

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Combined Facilities Management	O	Northern Ireland	Northern Ireland

Responsive Repairs				
Rank	Supplier	Region	Region detail	Mini competition region
1	Liberty Gas Group	M	North Wales	North Wales



## Lot 4 suppliers

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Orbis Protect Ltd	A	National	National
2	VPS UK Ltd	A	National	National
3	SPS Doorguard Ltd	A	National	National

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Clean Green Cleaning Services	F	East Midlands	Midlands

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Clean Green Cleaning Services	H	East of England	East England
2	Rigford Ltd	H	East of England	East England
3	Foster Property Maintenance	H	East of England	East England
4	KBH Building Services Limited	H	East of England	East England

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	KBH Building Services Limited	I	Inner London	Inner London
2	Foster Property Maintenance	I	Inner London	Inner London

## Lot 4 suppliers

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Clean Green Cleaning Services	J	Outer London	Outer London
2	Rigford Ltd	J	Outer London	Outer London
3	Foster Property Maintenance	J	Outer London	Outer London
4	KBH Building Services Limited	J	Outer London	Outer London

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Clean Green Cleaning Services	K	South East England	South East
2	Rigford Ltd	K	South East England	South East
3	KBH Building Services Limited	K	South East England	South East

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Rigford Ltd	L	South West England	South West
2	Westcountry Maintenance Services Ltd	L	South West England	South West

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	RON Services Limited	P	East Scotland	Scotland

Void Property Cleaning and Clearing Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	RON Services Limited	Q	West Scotland	Scotland

## Lot 5 suppliers

Void Property Security Services				
Rank	Supplier	Region	Region detail	Mini competition region
1	Orbis Protect Ltd	A	National	National
2	VPS UK Ltd	A	National	National
3	SPS Doorguard Ltd	A	National	National
4	Profile Security Services Limited	A	National	National

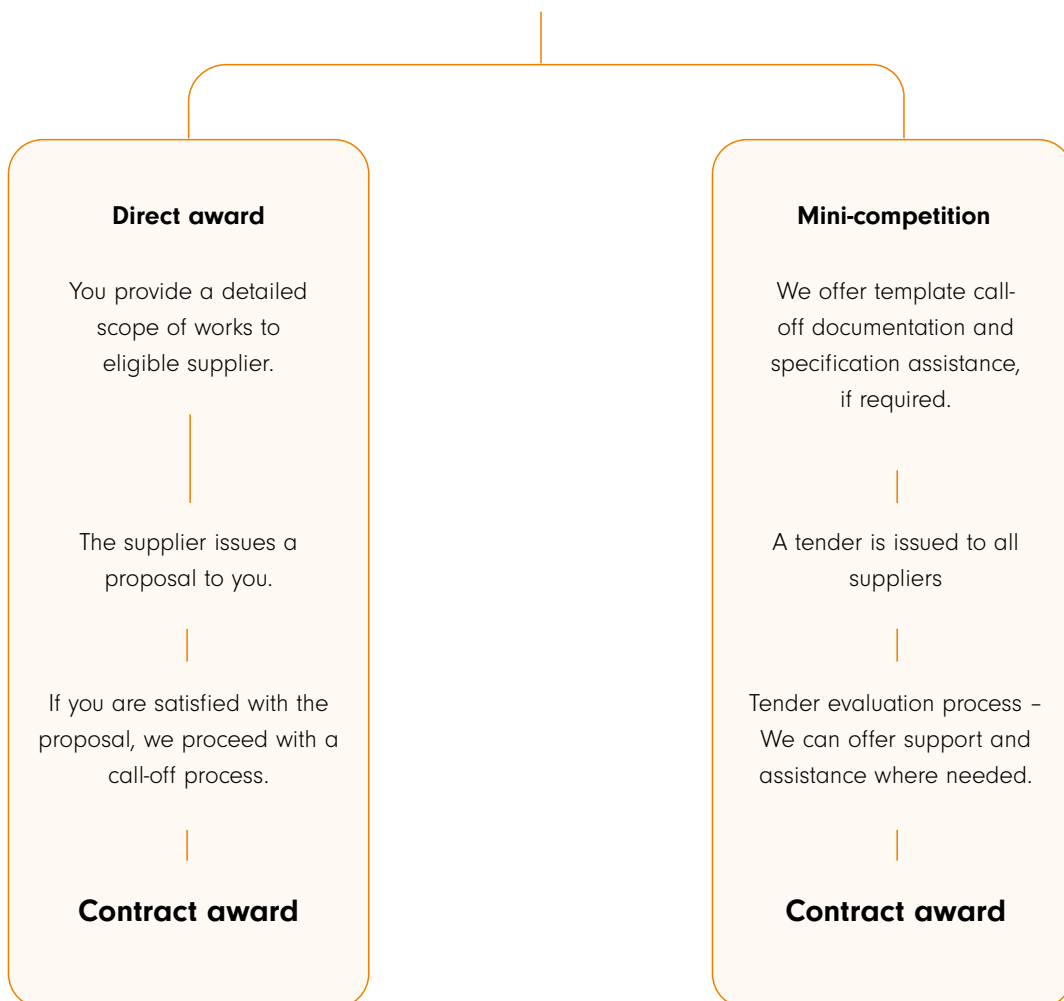


# How to access the framework

This framework is accessible to all public bodies through either a direct award or a mini competition. It has been procured for Procurement for Housing (PfH), a contracting authority under the Public Contracts Regulations 2015 and the Procurement Act 2023. PfH is one of the largest goods and services procurement consortia in the UK, with over 1,100 public body members.

## Contract award options

We will work with you to establish the best procurement options for you, either direct award or mini-competition.



# How to access the framework



## Step 1

Contact us to discuss the framework and your requirements.



## Step 2

Establish whether the framework is suitable for your specific requirements.

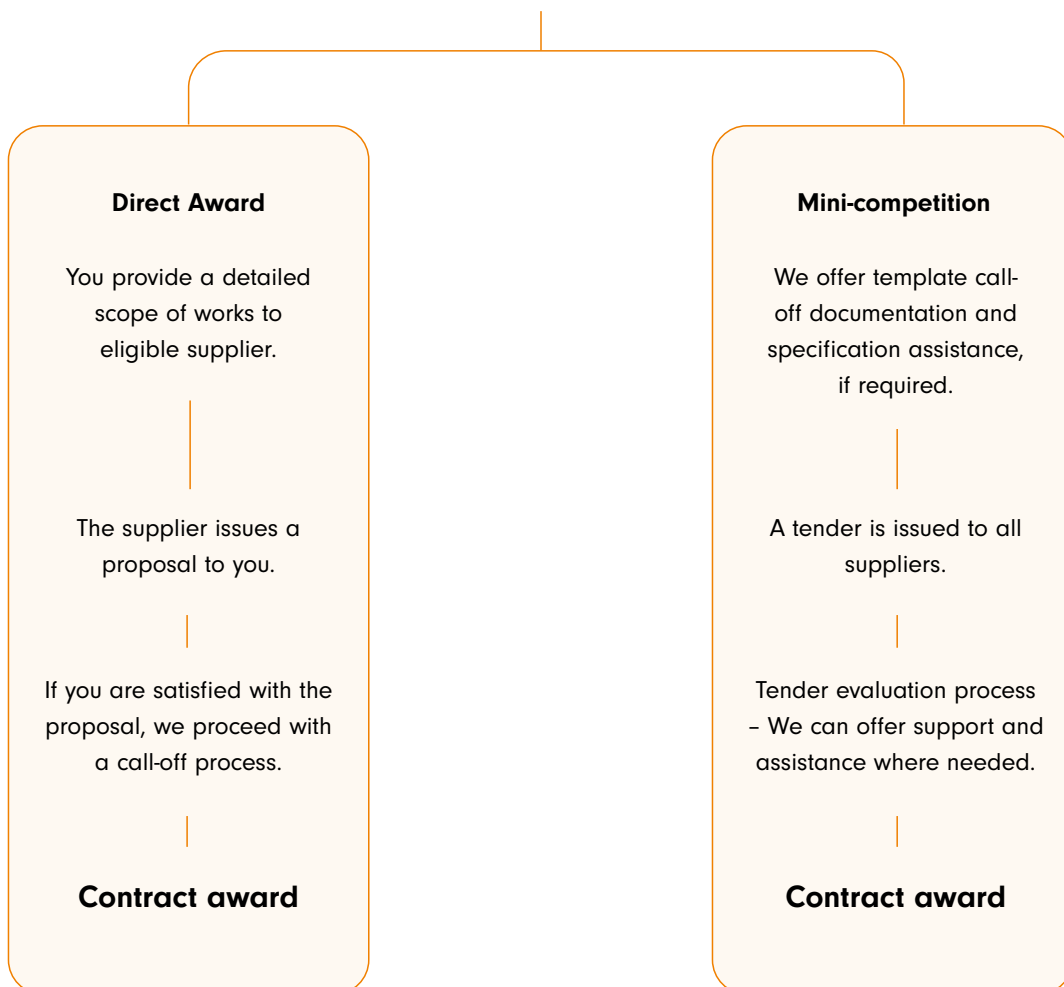


## Step 3

If you're not one of our Members simply fill in your details [here](#).

## Once you are a member

Once a Member, we will work with you to establish the best procurement options for you, either direct award or mini-competition.



# Unlocking even more value!

## Additional products and services to stretch your spend even further

We recognise that every organisation we work with is unique, and we fully understand that this requires tailored advice and services. That's why we offer a range of consultancy services, compliant Framework and Dynamic Purchasing Systems (DPS) solutions and our Quantum platform for more control, visibility and insight to ensure you have everything you need in one place.



### Consultancy Services

Our comprehensive range of Consultancy Services is designed to transform your procurement processes and drive value for your organisation. Our services include everything from Tender Management, Spend and Cost Insights, and Supply Chain Optimisation to Procurement Maturity Assessment, Toolkits and Training, as well as Procurement Reform Readiness Assessment. We tailor our approach to meet the unique needs of each member, ensuring alignment with organisational objectives, improved operational efficiency, and enhanced value creation.



### Capital Works DPS

Unlock business growth potential in your local economy and inject greater performance, pace, and control with our approach to procurement for Capital Works projects. This Dynamic Purchasing System (DPS) is a new approach to Capital Works contracting that increases the speed to market and maintains a competitive pool of suppliers. Fully compliant with the Public Contracts Regulations 2015, this DPS reduces procurement costs and leverages extensive procurement knowledge. Our service model offers complete assistance from solution design to contract management, with due diligence checks and supplier management. The DPS's flexibility allows new suppliers to join anytime, ensuring a competitive and varied supplier pool.



### Asset Decarbonisation & Retrofit Solutions DPS

Our Dynamic Purchasing System (DPS) offers streamlined procurement for net zero goods, works, and services across the UK. Fully compliant with the Public Contracts Regulations 2015, it reduces costs and leverages extensive procurement knowledge. The DPS provides complete assistance from solution design to award, with due diligence checks and supplier management. Its flexibility allows new suppliers to join anytime, ensuring a competitive and varied supplier pool.



### Quantum

A single platform that manages your spend and supplier relationships, providing control, transparency, and actionable insight to capture value through the lifetime of all your contracts. With Pfh's innovative cloud-based Quantum technology, your finance, procurement, and operational teams can combat value leakage with enhanced transparency and visibility across your entire contracts. Together, we keep your organisation one step ahead.

# Introducing PfH

Procurement for Housing (PfH) is a premier purchasing consortium that welcomes all UK Housing Associations, Local Authorities, and other public bodies. As a Contracting Authority under the UK's public procurement regulations, PfH is one of the largest goods and services consortia in the UK, managing an impressive annual spend of over £0.4 billion and serving a robust membership of more than 100 organisations in Scotland.

Our services include procurement consultancy, compliant solutions such as frameworks and Dynamic Purchasing Systems(DPS), and procurement technology and analytics through our Quantum platform.

## Who we are



years supporting social housing sector organisations



framework and DPS solutions at your fingertips for quick, reliable, compliant, and cost-efficient procurement



brilliant Members



A team of talented, experienced and qualified category-specific, procurement professionals, here for all your procurement needs; including expert advice and analysis



Access to a compliant pool of quality suppliers, ranging from national suppliers to local SMEs and social enterprises



Unmatched procurement technology platform, Quantum – your gateway to greater control, visibility, and insight



# Why work with us

Working with PfH on your next project gives you access to the following benefits:

## £26m cost savings

Keep the cost of completing your project within your budget with our procurement consultancy services and compliance solutions that give access to a ready pool of suppliers, manufacturers and contractors. We've made over £26m direct savings for our Members in 2023.

## Great value

Get the most from your budget with our advanced contract and spend management technology and rigorous and collaborative approach to finding suitable suppliers for your needs.

## Improved efficiency

No matter how complex your projects are, you can outsource your procurement and purchasing management needs to us, and we will ensure efficiency and quality of service.

## Give Back: £1.8m social value

Support your mission to give back to the community through our compliance solutions that track social value. We have created £1.8m of tangible value that has positively impacted people's lives in 2023 alone.

## Saved time and cost

Simplify your invoicing process and free up valuable time for more critical tasks. We have saved 20,000+ working days and £1.7m+ in administration costs by providing consolidated billing to our clients since 2019.

## Rapid results

Start work on your project without the long wait with our vetted network of suppliers, manufacturers and contractors, who are ready to meet your programme goals and are easily accessible via direct awards or mini competitions.

## Peace of mind

Skip the stress by staying compliant and maintaining industry safety standards with our expertise and pre-vetted suppliers.

## What our clients say

“

### Bespoke procurement advice for your business

Their services extend beyond the ability to get quick and easy access to contractors. They offer procurement advice, peer review and many other benefits whilst meeting all procurement guidelines. I would recommend joining the framework, they will provide your business with bespoke procurement advice around your business needs.

**Graham McDowall,**  
Project Manager,  
Ng Homes

“

### Quantum has been a great help

With regards the Data and Insight Portal, [Quartum], since we have had access to this tool it has been a great help in seeing the day-to-day accounts we run through PfH. It is particularly helpful to see where our spend is going and helps us with identifying products which we are using more direct with the member merchants and can look to move into our core stock.

**Mark Davies,**  
Supply Chain Manager,  
incommunities

“

### Excellent industry wide knowledge

The staff are incredibly responsive to requests and provide excellent industry wide over-sight and knowledge to enable us to make the right decisions, ensuring we are always providing a high quality, value for money service.

**Steve Preston,**  
Head of Operations APS,  
Leeds Federated Housing

“

### Hands-on support and relevant frameworks

We always find them to be very helpful and knowledgeable and have lots of relevant frameworks for us to access. They are a very helpful resource; we find them to be very hands on and nothing is too much trouble.

**Carmen Young,**  
Procurement Officer,  
Bromsgrove District Council



## How we can help

We are PfH, a technology-enabled procurement partner. We work with leading organisations in the social housing sector to help manage spend better, drive sustainable value, and improve operational efficiency. At the heart of everything we do is our commitment to positively impact people's lives.

We provide procurement consultancy, compliant solutions such as frameworks and Dynamic Purchasing Systems (DPS), and procurement technology and analytics through our Quantum platform across the social housing sectors.

Get in touch to discuss your challenges or to find out more about how we can add value to your organisation.

## Get in touch!



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**[www.pfh.co.uk](http://www.pfh.co.uk)**